## Checklist: Are you ready to sell?

University of Missouri Extension

Being prepared to sell is essential. You should have the basics covered before you open for business or make a sales call.

· Product quality

Is your product fresh, clean and ready for sale? Are samples prepared?

· Price

Is your product priced fairly and competitively? Is your price list accurate and up-to-

· Display

Is your display neat, accessible and attractive? Are prices clearly marked? Is the name of your farm displayed on boxes, banners or signs?

Supplies

Do you have plenty of shopping bags. Do you have enough cash to make change? Is your scale in good working order? Are farm pamphlets and recipes available?

· Personal appearance

Are you clean, neat, well dressed and well groomed?

· Attitude

Are you proud of your products and what you do for a living?

Service

Are you ready to be personable and helpful? Do you have a plan for handling complaints? Do you have a good invoice system?

· Gratitude

Are you thankful for your customers and the opportunity to serve them?